

# Expo Program

8:00 am

Registration

Exhibition Area

Plenary Session 1		Opening and Welcome	Grand Pavilion
9:00 am	Welcome	Andrew Klein   Master of Ceremonies	
9:05 am	Welcome to Country	Auntie Kerrie Kenton   Watte Wanne of the Darug Nation	
9:10 am	Minister's Address	The Hon. Jillian Skinner MP   Minister for Health and Minister for Medical Research	
9:20 am	Welcome on behalf of HealthShare NSW & eHealth NSW	Dr Mary Foley   Secretary, NSW Health	
9:30 am	Chief Executives' Update	Conrad Groenewald   Chief Executive, HealthShare NSW Michael Walsh   Chief Executive/Chief Information Officer, eHealth NSW	
9:40 am	Platinum Sponsor Address	Stewart Montgomery   General Manager, Sales Australia/New Zealand, Axis Pacific	
9:45 am	Keynote Presentation	Mark Bouris   Executive Chairman, Yellow Brick Road Wealth Management and host of Channel 9's <i>Celebrity Apprentice Australia</i>	

10:30 am

Morning Tea

Exhibition Area

Plenary Session 2		HealthShare NSW Stream	Grand Pavilion
11:15 am	Keynote Presentation – The art of commissioning public services	Prof Gary Sturgess   NSW Premier's Australia and New Zealand School of Government Chair of Public Service Delivery, University of NSW	
11:55 am	The Value of the Employee – Partnering for success	James Munro Ford   Executive Officer, Office of the Chief Executive, HealthShare NSW Ian Arnold   Workforce Operations Manager, Central Coast Local Health District	
12:15 pm	Where can HealthShare NSW partnerships take us? – Packaging hits the international market	Fergal Barry   Manager, Accessibility Design Centre, operated by Arthritis Australia Wendy Favorito   Director & Consumer Representative, Arthritis Australia	
12:35 pm	Customer Service – A key to enhancing delivery	Vera Fiala   Director Customer Service & Corporate Governance, HealthShare NSW Amanda O'Donnell   Associate Director, Customer Experience, HealthShare NSW	
12:55 pm	Q&A	Session Representatives   HealthShare NSW and partners	
1:05 pm	Closing Remarks	Conrad Groenewald   Chief Executive, HealthShare NSW	

1:10 pm

Lunch

Exhibition Area

Plenary Session 3		eHealth NSW Stream	Grand Pavilion
2:10 pm	The Establishment of eHealth NSW – An overview	Michael Walsh   Chief Executive/Chief Information Officer, eHealth NSW	
2:20 pm	Working Collaboratively - Electronic Medical Records (eMR)	Dr Teresa Anderson   Chief Executive, Sydney Local Health District	
2:30 pm	Partnering with eHealth NSW to deliver the Intensive Care Clinical Information System (ICCIS) Program	Dr Nigel Lyons   Chief Executive, Agency for Clinical Innovation	
2:40 pm	Impact of the Health Education and Training Institute (HETI) Online Learning Management System for NSW Health	Heather Gray   Chief Executive, Health Education and Training Institute	
2:50 pm	Facilitated Discussion and Q&A	Session Representatives   eHealth NSW and partners Facilitator Brian Shimadry   Organisational Change Manager, eHealth NSW	
3:30 pm	Future Direction of eHealth NSW	Michael Walsh   Chief Executive/Chief Information Officer, eHealth NSW	

3:40 pm

Afternoon Tea

Exhibition Area

HealthShare NSW and eHealth NSW Service Awards		Grand Pavilion
4:10 pm	Award Presentations	
4:45 pm	First State Super Cocktail Function	